



### CLIENT RETURNS POLICY

The prescribing vet will advise on medicine pack sizes to ensure your order is as efficient as possible to match animal numbers requiring treatment.

Once medicines have been dispensed, they are no-longer fit for resale as their efficacy cannot be guaranteed.

In the event we make a special order of a medicine for you that is not normally stocked, or one that has been imported, and you change your mind, you will still be invoiced if we are unable to return these medicines to our suppliers.